



Fair Housing Complaint Contact Information



FILING A COMPLAINT WITH THE CITY OF PASADENA

If you have a concern with how you have been treated and believe your fair housing rights have been violated, there is a local process for reporting your complaint.

Community Development
Attn: Fair Housing
1149 Ellsworth
Pasadena, TX 77506
Phone: (713) 475-7294
Fax: (713) 475-7037
Email: CommDev@ci.pasadena.tx.us

FILING A COMPLAINT WITH STATE OF TEXAS

The Texas Workforce Commission ("TWC") is the entity responsible for enforcing the Fair Housing Act in the State of Texas. You have one year after an alleged violation to file a complaint, but you should file it as soon as possible. The following information will be requested:

- Your name and address
- The name and address of the person your complaint is against (the Respondent)
- The address or other identification of the housing involved
- A short description of the alleged violation (the event that caused you to believe your rights were violated)
- The date(s) of the alleged violation



Complaints can be filed by email, fax, hand delivery, online, or mail:

Texas Workforce Commission

Civil Rights Division

1117 Trinity Street, Room 144-T

Austin, TX 78701

Phone: (888) 452-4778 or (512) 463-2642

Fax: (512) 463-2643

TTY: (512) 371-7473

Email: HousingComplaint@twc.state.tx.us

Housing Discrimination Complaint Form (English): <https://goo.gl/ZSpvVZ>

Housing Discrimination Complaint Form (Spanish): <https://goo.gl/yIhs5U>

FILING A COMPLAINT WITH HOUSING AND URBAN DEVELOPMENT

To file an online complaint with the Department of Housing and Urban Development ("HUD"), or to access the HUD complaint form in Spanish, Arabic, Cambodian, Chinese, Korean, Russian, or Vietnamese, visit the [HUD FHEO](http://hud.gov) page (hud.gov) or contact the Local HUD Fair Housing and Equal Opportunity ("FHEO") office in the State of Texas:

HOUSTON FIELD OFFICE (LOCAL)

U.S. Department of Housing and Urban Development

1301 Fannin Street, Suite 2200

Houston, TX 77002

Phone: (713) 718-3199

Fax: (713) 718-3225

TTY: (800) 877-8339

Email: Customer Service

Office Hours: 8:00 a.m. to 4:30 p.m.

Monday through Friday



FORT WORTH REGIONAL OFFICE OF FHEO

U.S. Department of Housing and Urban Development
801 Cherry Street, Unit #45

Suite 2500

Fort Worth, TX 76102

Phone: (817) 978-5900

Fax: (800) 669-9777

TTY: (817) 978-5595

Email: [Customer Service](#)

Office Hours: 8:00 a.m. to 4:30 p.m.

Monday through Friday

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (FEDERAL)

451 7th Street S.W.,

Washington, DC 20410

Phone: (202) 708-1112

TTY: (202) 708-1455

[Download the HUD Complaint Form \(PDF\)](#) (hud.gov) or Download the new [HUD Complaint Mobile App in English](#) or [Spanish](#) (hud.gov).

Learn what happens next when you enter a complaint by visiting the [HUD Fair Housing Complaint Process](#) page (hud.gov).